



Seasonal Snow Operator/Shoveler

Job Description

Updated 2025

FLSA Classification: Non-Exempt (Part-Time, Seasonal, Hours will vary)

Summary of Position

Participate in the removal and clearing of snow and ice for the snow season for a specific site or set of sites. As an operator/shoveler, execute snow operations during snow events, to ensure services are performed according to the site expectations and instructions from the leadership team. Provide outstanding workmanship to maintain property in a safe and responsive matter. This is a part-time, temporary, seasonal position that provides an emergency response service for our clients.

Responsibilities

- Operate one or several customer snow sites during the season, ensuring outstanding customer service is delivered.
- Consistently communicate with the snow leadership team. Confirm that you are aware of the storm game plan and that you are ready to take action according to your promised availability.
- Provide quality workmanship while on location.
- Document and address immediately any damages and incidents occurring during a snow event. Work with leadership to resolve issues to the satisfaction of the customer.
- Other duties as assigned.

Knowledge and Skills

- Snow operations experience not-required, Training is provided for loader and skid steer with pushers/attachments, sidewalk equipment, and other snow operations equipment.
 - Ability to communicate well.
 - Problem solving skills, including quick and solid follow through focused on achieving results.
 - Customer-focused; positive demeanor. The ability to develop and maintain effective working relationships with a wide audience (internal and external) while providing thoughtful resolutions to customer issues and communicating these issues with management and others appropriately.
 - Excellent time management and organizational skills.
 - Ability to work independently or in a group setting.
 - Must be readily adaptable to fast-paced, changing/evolving environment.
 - Maintain a reliable and dependable attendance record.
 - High level of integrity, work ethic, and confidentiality.
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Work Environment/Physical Demands

- Physical and mental endurance required for availability during the winter season, including traveling to sites and being outside in winter weather conditions performing physical tasks.
- Travel, mostly driving a personal vehicle to view and/or walk properties in winter weather conditions during a snow event.
- The ability to sit, stand, bend, reach, push, pull, ascend/descend stairs, and walk for various lengths of time during business hours.
- The ability to lift 50 pounds if needed.