



Mowing Technician

Job Description

Updated 2025

FLSA Classification: Non-Exempt *Full Time during the warm months (*May-October*) Hours vary during the winter (*November-April*)

Summary of Position

Operate mowing equipment during the mowing season for a specific set of sites assigned. This role is ideal for someone who enjoys working outdoors, takes pride in a well-manicured lawn, and has a keen eye for detail. The Mowing Technician will be responsible for operating mowing equipment and performing routine lawn care tasks to maintain the appearance and health of residential and/or commercial property. Varied hours for snow work are available throughout the winter season.

Responsibilities

- Maintain several customer mowing sites during the warm season, ensuring outstanding customer service is delivered.
- Communicate with customers clearly with respect and appropriate language as needed.
- Operate various types of mowing equipment including push mowers, riding mowers, and string trimmers.
- Washing your truck or mower on occasion to maintain a clean professional appearance.
- Show up to work with a clean, manicured, and professional appearance.
 - To include a properly trimmed beard or shaved face as well as trimmed manicured hair. If long, the hair must be tied back in a pony or bun.
 - Clothing must be free of severe holes, severe tears, or other signs of heavy wear.
 - Clothing with offensive or inappropriate designs or stamps are not allowed.
 - Clothing should not be too revealing.
 - Pants are to be secure and maintained around the waist.
 - Reflective high-vis clothing or vest are to be worn when working in the field.
- Perform blowing and trimming to ensure clean and professional lawn finishes.
- Assist with seasonal tasks such as spring/fall cleanups, snow season prep/removal, equipment staging, mulch installation.
- Smoking or vaping inside the equipment or on customer properties is prohibited.
- Switching to another company vehicle or equipment at a moment's notice may be required at times.
- All company trucks and equipment must be returned to the company yard each night unless pre-authorized by the Head of Operations.
- Leaving work early or arriving late to work will need to be pre-authorized by the Head of Operations.
- All communication impacting the work week schedule will need to be communicated to the Head of Operations.

- Summer work will be expected to be a standard 40-hour work week. Some weekend days may be required in order to make up a rain day if the mowing route falls behind.
- A strong sense of focus on efficiency is to be applied when operating your routes. Ending the workday early for a non-emergency situation is not allowed unless it is cleared by the Head of Operations.
- Each week's route efficiency will be monitored by the Head of Operations.
- Care is to be applied when mowing/trimming/blowing around pedestrians, flower beds, vehicles, glass panes, and building structures. Methods to avoid discharging rock, grass, and debris should be applied wherever possible.
- Document and notify the Head of Operations immediately of any damage or incidents occurring while operating.
- Hours will vary during the winter season. Filling a snow operator position will be required when needed during the winter months.
- Other duties as assigned.

Knowledge and Skills

- High school diploma or equivalent preferred
- Previous experience in landscaping or grounds maintenance is a plus
- Ability to operate and maintain lawn care equipment safely
- Strong attention to detail and commitment to quality
- Physical stamina to work outdoors in various weather conditions
- Valid driver's license, reliable transportation, clean driving record required.
- Driving a pickup truck and being able to haul heavy equipment/landscape material on a variety of trailers across long distances within Wisconsin is a must.
- Snow operations experience is a plus, loader and skid steer with pushers/attachments, sidewalk equipment, and other snow operations equipment.
- 24x7 availability to be on call during the winter season from October 15th-May 1st. Unless pre-excused.
- Ability to be proficient at texting, and various software applications on phone.
- Problem solving skills, including quick and solid follow-through focused on achieving results.
- Customer-focused; positive demeanor. The ability to develop and maintain effective working relationships with a wide audience (internal and external) while providing thoughtful resolutions to customer issues and communicating these issues with management and others appropriately.
- Strong verbal and written communication skills.
- Excellent time management and organizational skills, ability to multi-task and prioritize work.
- Ability to work independently or in a group setting.
- Flexibility in schedule vital, particularly during peak times.
- Must be readily adaptable to fast-paced, changing/evolving environment.
- Maintain a reliable and dependable attendance record.
- High level of integrity, work ethic, and confidentiality.



Work Environment/Physical Demands

- Physical and mental endurance required for 24x7 availability during the winter season, including traveling to sites and being outside in winter weather conditions performing physical tasks.
- Travel
 - Winter, mostly driving a personal vehicle to view and/or walk properties in winter weather conditions during a snow event.
 - Summer, driving a work vehicle to each scheduled property.
- The ability to sit, stand, bend, reach, push, pull, ascend/descend stairs, and walk for various lengths of time during business hours.
- The ability to lift 50 pounds if needed.