



970 Jer-Mar Rd.
Belgium, WI 53004
262-285-4100

Fax 262-285-4105

www.NatesLandscape.com

Job Description

Issue Date: 9-18-17

Position: Snow & Ice Captain

Reports To: Snow & Ice Manager

Overview: A Captain has the responsibility of communicating with the Snow & Ice Manager to establish a plan of attack for providing services to the company's clients. Service timing, employee scheduling and committing and weather monitoring are a part of this position.

Skills: In addition to the ability of operating equipment or trucks as an operator, a captain should have good communication skills and the ability to problem solve.

Primary Responsibilities:

- 1) Communicate with Manager to establish a service plan for each snow and ice event
- 2) Make calls and or text messages to schedule employees within their service territory
- 3) Equipment operator

Secondary Responsibilities:

- 1) Quality control on govern sites
- 2) Interact with clients on site to address service issues

Mission Statement: To provide outstanding workmanship that enhances the quality of life.

Values:

We are CPR Certified!

- **Caring:** We wholeheartedly strive to meet and exceed the needs of our customers as well as our team members. We are a customer-focused and family centered company.
- **Positive:** We do our best to maintain a positive attitude at all times realizing that our attitude affects those around us. A smile goes a long way.
- **Responsible:** We are committed to making sure that our work is of the highest quality. We work efficiently and think strategically, treating people and equipment with respect. We are diligent and dependable workers who stand behind the work that we do.